

Integrated Sustainability Policy



Our Commitment

To design, manufacture and inspect innovative solutions for the transport and storage of gases, and products with composite materials in an excellent way, exceeding the expectations of our stakeholders. All this under a focus on quality, sustainability and continuous improvement, ensuring the efficiency of our processes and compliance with regulatory, legal and customer requirements.

Carbotainer's management attaches the utmost importance to **preventing any non-conformity**, and eliminate its causes by adopting corrective and preventive actions. To this end, it provides the necessary human, technical, technological and financial resources, and considers the support of **all people to be essential**. Each person is responsible for their work and is committed to the success of this policy.

Decalogue of action

1. **Commitment to Customer Satisfaction:** Offer our customers personalized service, exceeding their expectations and ensuring quality in our products and services.
2. **Risk and Opportunity Management:** Identify and manage the risks and opportunities of our activities, in order to prevent damage to people and property and minimize environmental impact.
3. **Continuous Improvement:** Ensure the effectiveness and efficiency of the Integrated Management System, planning, implementing, maintaining, controlling and monitoring to continually improve our processes and performance, including environmental and quality aspects.
4. **Regulatory Compliance** : Comply with the legal and other requirements applicable to the organization in relation to:
 - Safety of use and quality of products.
 - Environmental protection.
 - Safety and health at work.
 - Safety of products for food and medicinal use.
 - Equality of rights and opportunities.
 - Fiscal and tax obligations.
- 5 **Culture of Quality and Food Safety:** Disseminate a culture of safety and quality at all levels of the organization, promoting awareness of the importance of continuous improvement.
- 6 **Innovation and Technological Development:** Create a culture of innovation throughout the organization, developing tools and channels for generating ideas and improving processes, promoting the economic development of local communities.
- 7 **Participation and Communication:** Base our actions on the principles of participation, transparency and dynamism, promoting the active involvement of all people in the organization and guaranteeing internal communication and ongoing training.
- 8 **Environmental and Social Commitment:** Protect the environment, prevent pollution and comply with specific sustainability commitments, ensuring social responsibility and respect for human rights.
9. **Safe Work Environment and Personal Development:** Ensure a safe and stable work environment for all people, promoting their satisfaction and professional development.
10. **Commitment to the Supply Chain:** Communicate and require this policy from suppliers of materials and services as a principle of action, ensuring that they share our values of quality and sustainability.

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Carbotainer's General Management La Muela on February 3 , 2025